

Hungary shared by service centers

Hungary is proving a popular location for shared service centers. Nearly 30,000 people work in this sector in Hungary, a number that is set to grow. A shared service center – or SSC – is responsible for the execution and handling of specific operational tasks, such as accounting, human resources, payroll, IT, legal, purchasing or security, says Zsolt Tóth, member of the curatorium of the Human Resource Foundation, the professional organization of call and contact center professionals.

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